

# Creating the Final Link: Writing Demonstrable Outcomes

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# Flex Grant Examples

Core Area:		Support for Quality Improvement					
Objective 1:		Sign up and actively report Phase 1 and Phase 2 measures of the Flex Medicare Beneficiary Quality Improvement Project (MBQIP). Begin planning and implementing Quality Improvement Interventions for CAHs that address the needs identified through analysis of the outcomes of Phase 1 and 2 measures. Begin planning and/or implementing Phase 3 measures					
		Outcome Measures					
Activities	Process Measures	Outputs	Outcome Measures			Anticipated Impact	
			Short-Term Outcomes	Intermediate Outcomes	Long-Term Outcomes	Staff	
1	Quality Improvement Training and resources to improve Core Measure/MBQIP Scores on Heart Failure, Pneumonia, and outpatient MBQIP measures.	Number of hospitals attending MBQIP quality improvement training.	Provide statewide small hospital support on best practices around heart failure and pneumonia process measures and reducing mortality rates. Participation in face-to-face training by 60% of eligible CAHs in collaborative (coaching and data benchmarking). Provide technical assistance on improvement work with 7 identified hospitals.	Identify hospitals performing worse than national average in outcome measures and process of care measures as well as HCAHPS scores. Recruit these "target" hospitals for quality improvement program (collaborative).	For those hospitals with poor outcomes (higher mortality than national average), study process of care measure performance and set individual hospital improvement goal (% improvement in process score) to drive outcome based improvement.	Hospitals will meet individual improvement goals established. Statewide CAH measure for Pneumonia and HF mortality will each improve.	Patients being treated for heart failure and/or pneumonia in KY's critical access hospitals (CAHs) will receive higher quality care based on best practices
<b>Evaluation:</b> Measures that will be reported on: Total number of CAHs in the state Number of new CAHs participating in MBQIP Number of CAHs participating in MBQIP from the prior year Number of CAHs no longer participating in MBQIP Number of CAHs that reported improvement in one or more MBQIP clinical measure from the same time one year prior Increase in HCAHPS scores Number of CAHs who attended Heart Failure/Pneumonia training Percentage increase in MBQIP heart failure/pneumonia measure score from the same time one year							

ORHP  
Required  
Measures



# Flex Grant Examples

Core Area:		Support for Operational and Financial Improvement						
Objective 6:		Assist CAHs in identifying potential areas of financial and operational performance improvement						
Activities		Process Measures	Outputs	Outcome Measures			Anticipated Impact	
				Short-Term Outcomes	Intermediate Outcomes	Long-Term Outcomes	Staff	
2	<p>Continue to schedule and facilitate on-site visits to small rural hospitals to:</p> <ul style="list-style-type: none"> <li>a.) Consult with administrators and key staff.</li> <li>b.) Identify and prioritize individual hospital needs.</li> <li>c.) Share rural relevant information and updates on state and national agendas.</li> <li>d.) Rank all visited hospital needs in order of significance to:</li> <ul style="list-style-type: none"> <li>• Determine the most appropriate utilization of grant funds.</li> <li>• Select topics / speakers for regional meetings.</li> <li>• Share with all administrators and partners to create an arena for networking and strategic planning.</li> </ul> </ul>	<ul style="list-style-type: none"> <li>• Number of hospitals visited.</li> <li>• Feedback from participants in on-site visits and regional meetings.</li> </ul>	<ul style="list-style-type: none"> <li>• Hospitals will have a face-to-face opportunity to pose questions, voice concerns and receive information from KHRFP staff.</li> <li>• KHRFP staff will have information to formulate future grant activities.</li> <li>• Hospitals will have access to information common among their peers and be able to incorporate this information in their operational planning.</li> </ul>	<p>CAHs will receive the most recent information on pertinent information to rural relevant issues. KHRFP staff will gain knowledge of needs for CAHs/SRHs</p>	<p>CAHs/SRHs will be more familiar with the flex program and what it is able to offer their hospital. They will also be able to have a voice in future activities of the flex grant</p>	<p>CAHs will have the most recent information available to them on rural relevant issues. The flex program will be able to take expressed needs and incorporate them into the flex grant in order to best serve the rural hospitals/communities</p>	<p>Rural hospitals will be able to freely express their needs and receive technical assistance during onsite visits. The flex program will continue to benefit each year by making sure activities revolve around what the rural hospitals are directly telling us their needs are</p>	KHRFP

Activity 2:  
 Number of hospitals visited  
 List of needed activities  
 Number of hospitals that expressed a benefit from the meeting  
 Information shared



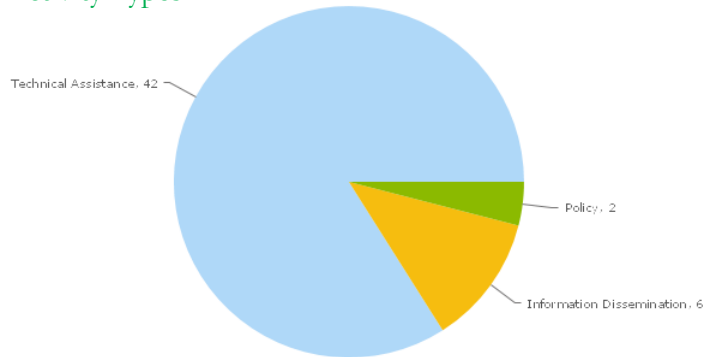
# What Can Help to Keep Track?

- Sign in sheets
- Include measures in sub-contracts
- Quarterly review of activities
- Meetings throughout the year with sub-contractors
- TruServe (balanced scorecards, internal spreadsheets, STAR model, etc.)
- PIMS reports from previous years (compare)
- If you are new: evaluation plans

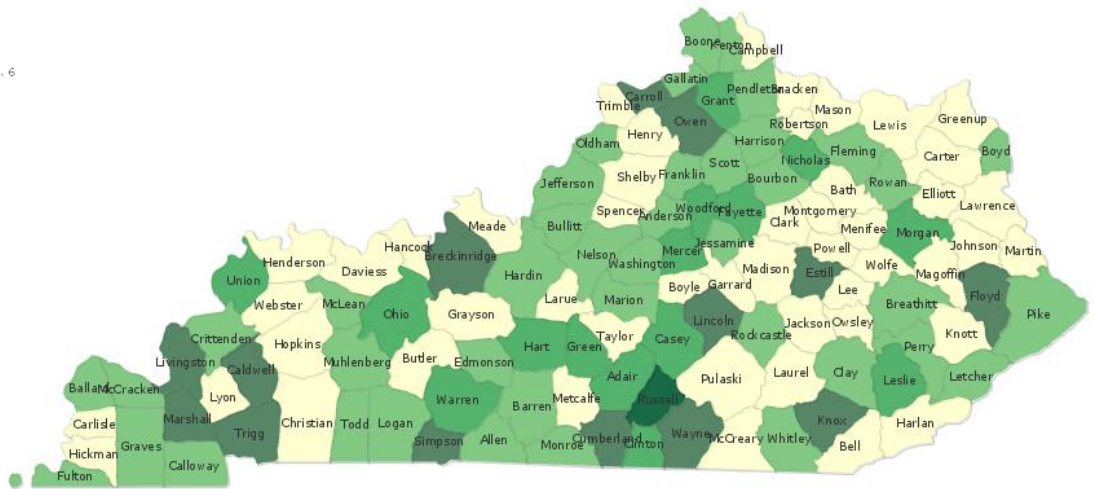


# Telling Your Story: TruServe

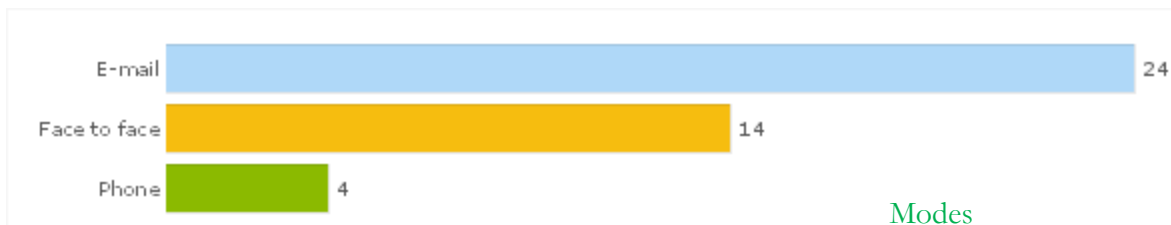
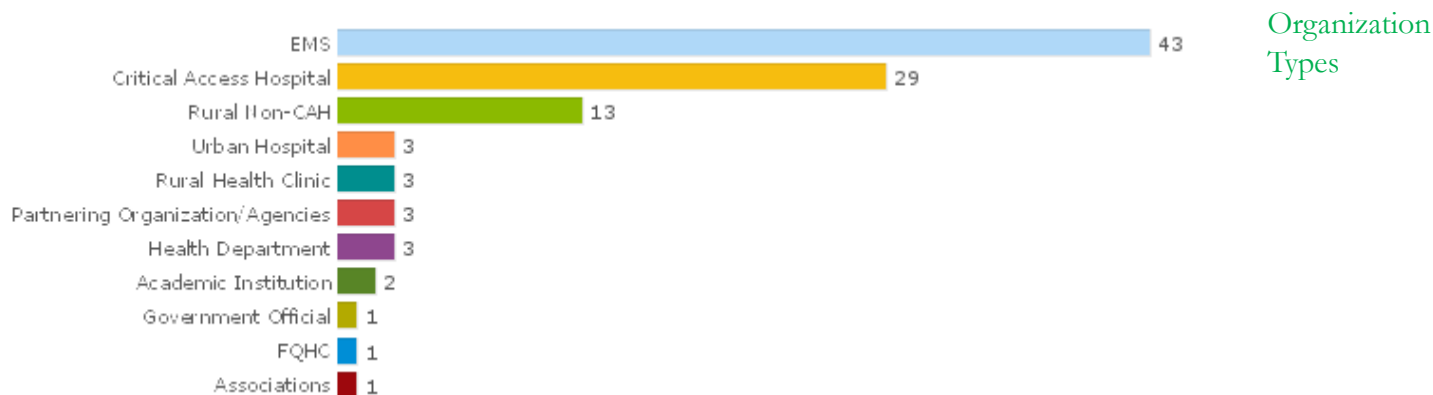
Activity Types



Activities by County



# Telling Your Story: TruServe

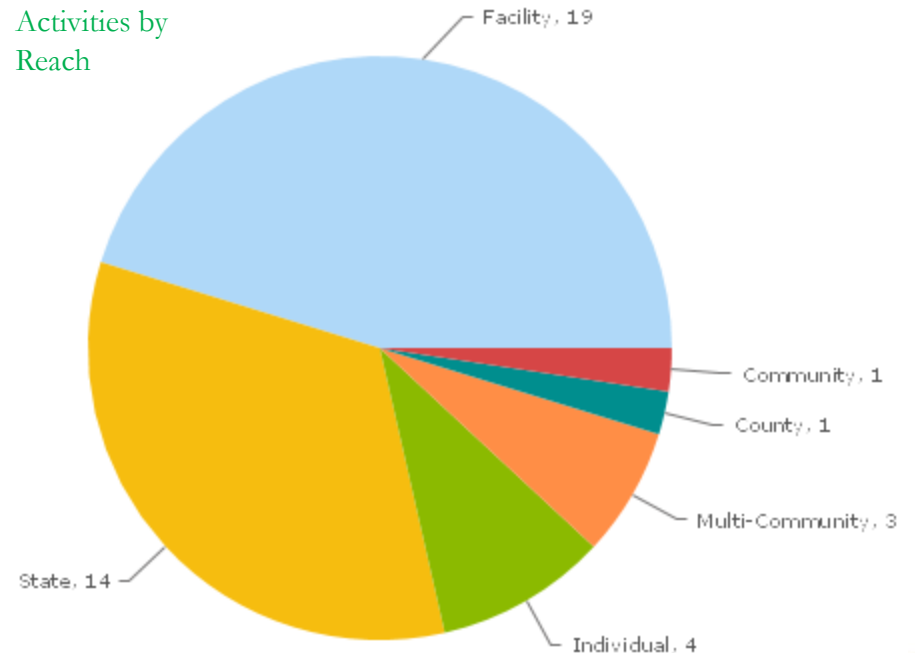


# Telling Your Story: TruServe

Organization List Download ▾

Type	Organization	Activities
Academic Institution	Eastern Kentucky University	1
Academic Institution	University of Pikeville	1
Associations	Kentucky Hospital Association	2
Critical Access Hospital	Bluegrass Community Hospital	7
Critical Access Hospital	Breckinridge Memorial Hospital	10
Critical Access Hospital	Caldwell County Hospital	10
Critical Access Hospital	Carroll County Memorial Hospital	9
Critical Access Hospital	Casey County Hospital	7
Critical Access Hospital	Caverna Memorial Hospital	7
Critical Access Hospital	Cumberland County Hospital	9
Critical Access Hospital	Ephraim McDowell Fort Logan Hospital	8
Critical Access Hospital	Jane Todd Crawford Memorial Hospital	7
Critical Access Hospital	Knox County Hospital	9
Critical Access Hospital	Livingston Hospital & Healthcare Services, Inc.	9
Critical Access Hospital	Marcum & Wallace Memorial Hospital	10
Critical Access Hospital	Marshall County Hospital	8
Critical Access Hospital	Mary Breckinridge Hospital	7
Critical Access Hospital	McDowell ARH	7
Critical Access Hospital	Methodist Hospital Union County	8
Critical Access Hospital	Morgan County ARH	7
Critical Access Hospital	New Horizons Health Systems, Inc.	9
Critical Access Hospital	Nicholas County Hospital	4
Critical Access Hospital	Ohio County Hospital	8
Critical Access Hospital	Russell County Hospital	15
Critical Access Hospital	Saint Joseph Berea Hospital	7
Critical Access Hospital	Saint Joseph Martin (formerly Our Lady of the Way)	10
Critical Access Hospital	St. Elizabeth Grant	7
Critical Access Hospital	The James B. Haggin Memorial Hospital	7
Critical Access Hospital	The Medical Center of Franklin	8
Critical Access Hospital	The Medical Center of Scottsville	6
Critical Access Hospital	Trigg County Hospital	8
Critical Access Hospital	Wayne County Hospital	9
EMS	Abbeville County EMS	1

Activities by Reach



# Know Your Resources

- [www.ruralcenter.org/](http://www.ruralcenter.org/)
- [www.nosorh.org/](http://www.nosorh.org/)
- [www.raconline.org/](http://www.raconline.org/)
- [www.hrsa.gov/ruralhealth/](http://www.hrsa.gov/ruralhealth/)



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