



Small Rural Hospital Improvement Grant Program (SHIP) Learning Collaborative

Introductory Session 3.16.21



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Objectives

- Identify current understanding of each activity
 - Review components in each activity
 - Look at individual grants vs consortium funded projects
 - Identify any current data being utilized vs available
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- High level overview of Value-Based Purchasing (VBP) and Accountable Care Organization (ACO) activities as our 'starter'
 - I will ask about your metrics and provide suggestions as we go along (not all of my talking is on your slides)

Introductory Questions

1. What are you hoping to achieve by participating in this Learning Collaborative (LC)?
2. What, if any, reporting or data challenges do you foresee in helping hospitals engage in VBP or ACOs?
3. What types of performance data (quality, finance, efficiency), if any, do you request or track from hospitals in SHIP VBP and ACO activities?
4. Where are you obtaining the data noted in #3? From hospitals or secondary sources such as Hospital Compare?

Ground Rules

- This is a learning collaborative so please:
 - Do not be afraid to speak up and ask questions
 - Share what you know
 - Share what you don't know 😊
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- Goal is to make your SHIP program stronger and have better understanding of options to enhance and grow in areas such as Population Health, Financial Constraints % Growth, Efficiency and Quality and overall rural experience finding value in the funds!

Now It's Your Turn

- Just brief introduction from each of you...
- For fun...what is one fun or memorable thing you did during COVID?
 - Does not need to be work related

Let's Get Started

Value Based Purchasing

- A. Quality reporting data collection/related training or software
- B. HCAHPS data
- C. Efficiency or quality improvement training in support of VBP related initiatives
- D. Provider-Based Clinic (Rural Health Clinic) quality measures education
- E. Alternative Payment Model and Quality Payment Program training/education

Value-Based Purchasing

- Designed to help providers/healthcare achieve the new ‘Quadruple Aim’
 - Better patient experience
 - Improving clinical experience for providers
 - Fostering improved population health across communities
 - Reduce the nation’s high health care costs

Concept that providers should be reimbursed based on quality of care provided and not quantity of services

Goal to support patients at their highest possible level of wellness – think chronic care management program!

What About Providers

- Can earn financial rewards
 - Or avoid negative payment adjustments
- Contract with payers (Medicare, Medicaid, Commercial)
- Measures quality of care outcomes
 - Preventative measures
 - Chronic disease management
 - Gap in care closure
 - Communication with specialists
 - Access to care!

Let's Go Deeper....

Value-Based Purchasing (VPB) Investment Activities		
Activities that support improved data collection to facilitate quality reporting and improvement.	Hospital Activity(s):	Briefly describe the Activity
A. Quality reporting data collection/related training or software	<input type="checkbox"/>	
B. HCAHPS data collection process/related training	<input type="checkbox"/>	
C. Efficiency or quality improvement training in support of VBP related initiatives	<input type="checkbox"/>	
D. Provider-Based Clinic quality measures education	<input type="checkbox"/>	
E. Alternative Payment Model and Quality Payment Program training/education	<input type="checkbox"/>	

Quality reporting data collection/related training or software

- MBQIP Participation
 - Patient Safety/Inpatient
 - Patient Engagement
 - Care Transitions
 - Outpatient
- But....don't forget the 'Additional MBQIP Measures'
- Any activity to support process improvements that result in improved quality reporting and/or inpatient and outpatient measures for PPS acute care hospitals

We have 81 hospitals selecting this activity in our collaborative

HCAHPS

Data collection process/related training

- Activities to improve HCAHPS:
 - Data collection,
 - Reporting,
 - Provider communications
 - Patient and family engagement
- May use funds to support vendor support and/or assist in fully implementing HCAHPS activities

We have 173 hospitals selecting this activity in our collaborative

Efficiency or quality improvement training in support of VBP initiatives

- Consider adopting Six Sigma, Lean, PDSA, or other efficiency or QI processes to address performance issues related to VBP initiatives, such as the following:
 - Patient experience of care
 - Discharge planning
 - Patient safety
 - Reducing readmissions
 - Antibiotic stewardship
 - Immunization
 - Hospital Safety Training and Emergency Preparedness

We have 91 hospitals selecting this activity in our collaborative

Provider-Based Clinic (RHC) Quality Measures/Education

- Any activity that supports educational training for
 - clinic quality improvement reporting and scores
 - Including patient satisfaction survey scores
- Parts I and II LC from 2018 ... Check these out!
 - <https://www.ruralcenter.org/events/learning-collaborative-improving-quality-reporting-in-provider-based-rural-health-clinics>
 - <https://www.ruralcenter.org/events/learning-collaborative-improving-quality-reporting-in-provider-based-rural-health-clinics-0>

We have 29 hospitals selecting this activity in our collaborative

Alternative Payment Model (APM) and Quality Payment Program (QPP) training and education

- Software or training to prepare staff and providers for the QPP, which determines payment based on:
 - Quality
 - Resource(s) use
 - Clinical practice improvement
 - Meaningful use of certified EHR technology

We have 13 hospitals selecting this activity in our collaborative

So....Now What????

Data Management/Data Mining (not exhaustive list)



Activity	Data Source(s)
Quality reporting data collection/related training or software	MBQIP measures from FORHP reports (dated) Real-time quality improvement measures to advance VBP outcomes
HCAHPS data collection process/related training	HCAHPS is within MBQIP reports Can acquire vendor real-time data but may be burdensome on hospital
Efficiency or quality improvement training in support of VBP related initiatives	Real-time data collection Patient safety data through the AHRQ Safety Survey repository Immunizations and Antibiotic Stewardship on MBQIP
Provider-Based Clinic quality measures education	MIPS reported data
Alternative Payment Model and Quality Payment Program training/education	MIPS reported data Self-reported data
Other data sources	Care Compare County Health Rankings Dartmouth Health Atlas US Census https://www.ruralcenter.org/population-health-toolkit/data

Accountable Care Organizations

- I think of ACO's as the pulse of value-based health care and creating momentum
- Building shared goals among multiple providers to meet the Quadruple Aim
- Contracted with different types of payers and engage various types of providers...
- There is either a financial risk or financial reward depending on results achieved at year end
- The higher the risk, the higher the potential reward!

ACO or Shared Savings Investment Activities

Activities that support the development or the basic tenets of ACOs or shared savings programs.
A. Computerized provider order entry implementation and/or training
B. Pharmacy services
C. Disease registry training and/or software/hardware Population Health software
D. Social Determinants of Health Screening software/training
E. Efficiency or quality improvement training in support of ACO or shared savings related initiatives
F. Systems performance training in support of ACO or shared savings related initiatives
G. Mobile health and telehealth hardware/ software
H. Community paramedicine hardware/software and training
I. Health Information Technology (HIT) training for value and ACOs

Pharmacy

Computerized provider order entry (CPOE) implementation and/or training

- Any education or training from outside vendors
- Quality improvement project from baseline data
- Pharmacist oversight (funding to support outsourcing)

We have 28 hospitals selecting this activity in our collaborative

Pharmacy Services

- Training
- Hardware/Software
- Actions supporting remote pharmacy services
- Suggest after-hours contracted services

We have 27 hospitals selecting this activity in our collaborative

Population Health or Disease Registry Training and/or software/hardware

- Development and implementation of disease registry
- Think Care Coordination
- Population Health needs by disease focused activities or geographic location
- Community Health Workers

- Look at Project ECHO

We have 21 hospitals selecting this activity in our collaborative

Social Determinants of Health (SDOH)

Screening, software/training

- Analysis of current social determinants (demographics)
- Use Pop health/disease registry to assist in this
- Care management programs focused on certain geographic areas vs current market share and populations in both primary and secondary markets

Efficiency or quality improvement training in support of ACO or shared savings related initiatives



- This is your quality improvement activities and process to achieve outcomes
 - PDSA
 - RCA
 - Six Sigma/Lean
- In an ACO, there is also activities related to PMPM beneficiary spend/cost
- Look at the QAPI program

We have 61 hospitals selecting this activity in our collaborative

Systems performance training in support of ACO or shared savings related initiatives

- Baldrige Framework of Improvement
- Value Strategy Map
- Balanced Scorecard

We have 19 hospitals selecting this activity in our collaborative

Telehealth and Mobile Health hardware / software

- Training
- Purchase(s) hardware/software that supports telehealth services
- Tablets are allowed
- Note: cannot be used for vendor telecommunications; must be used by staff to improve operations efficiencies in telehealth

We have 60 hospitals selecting this activity in our collaborative

Community paramedicine hardware/software and training

- Must have formal CPP in place in order to purchase hardware/software
- Flex project on Rural Community Ambulance Agency Transformation Toolkit...moving from volume to value in rural ambulance activities!

We have 9 hospitals selecting this activity in our collaborative

Health Information Technology (HIT) training for value and ACOs

- Think Cybersecurity
- Hardware/software for HIT integration
- Training for staff and providers by vendor
- Risk assessments (often from outside vendor)

**We have 23 hospitals selecting this activity in
our collaborative**

Phewww! That was quick overview

Any
questions
so
far?

Next Session: Data Analysis

- Monday, March 22nd

